

- Test & Measurement
- RF Components
- Customized Cable Assemblies
- Product Development



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How to order the Video Time-Inserter TIM-10 from outside the european community?

International customers can order the time-inserter TIM-10 directly at our company by e-mail or facsimile. It does not matter if you are a business company, a institute or an individual. However, exporting the time-inserter to countries outside of the european community leads to more expenses:

- Generally we send all parcels by DPD (www.dpd.com) because they have affordable prices and just about 1 week transit time. Also, the parcel is insured.

The shipping cost for one time-inserter to the USA, Japan, Australia, Switzerland or China is EUR 25.00. Please ask us for other countries.

- You need to pay duty and import VAT to the customs when the parcel arrives. Mostly you have to pay cash on delivery or maybe you will receive an invoice if you are an university. Please contact your local customs office if you have questions concerning the amount or the payment options. The customs tariff number for the TIM-10 is 85437090.
- We have no possibility to accept credit card payments. There are to less customers who would like to pay this way so it would be not cost-effective for us. Please never send cash in a envelope or checks!

Please pay by international bank transfer. We will send you detailed payment instructions for this. Please tell your bank office that you will pay shared bank fees. This means that you have to pay the bank fees for the international money transfer in your country only. We will pay for the german bank fees when we receive the money. We recommend you to ask your local bank office about the cost for the money transfer before ordering.

After receiving your order, we will send you an order confirmation as a proforma invoice with detailed payment instructions. Your order will be dispatched after receiving the payment.

If you are a well-known company or an institute there is no need for payment in advance so you can pay after receiving the parcel with the invoice.

- The time-inserter power supply is not useable in most non europe countries. So we will send you the time-inserter without a power supply and you need to buy one having a stabilized output voltage of 12 volts and a maximum current of 500 mA at a local store. We try to have a convenient power supply for other countries in future.
- Please note that the time-inserter TIM-10 will operate with analogue video signals (PAL/NTSC) only!

Don't hesitate to contact us if you have any questions.

Kind regards
 Alexander Meier Elektronik

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